



Clinton County Health Department

133 Margaret Street, Plattsburgh, New York 12901-2926

“Working Together for a Healthier Community”

health.clintoncountyny.gov



Public Health
Prevent. Promote. Protect.

Administration Division

Phone: (518) 565-4840

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Clinton County Health Department

Terms of Use

Website Privacy Policy

Welcome to the Clinton County Health Department (CCHD) website. This privacy policy was last reviewed on 11/13/2024 and applies to this website, and any social media sites maintained by CCHD.

This page informs you of our policies regarding the collection, use and disclosure of Personal Information we receive from users of the Site. CCHD collects no personally identifiable information, such as your name, e-mail address, or Social Security number, when you visit this website.

Analytic Services Used by CCHD

CCHD Sites use statistical or analytical services such as: Google Analytics, Google Analytics Demographics, Interest Reporting, Statcounter, or others not listed here to collect information about website users. This information is used to personalize your experience, improve our website, and improve our customer service. Examples of information that may be collected include: the address of the website you came from prior to your visit, your IP address, your city, your age, gender and interests (as indicated by Google or Matomo). CCHD is not responsible for the data collected by these analytical software applications, nor if the vendor increases the items that they collect from you.

Social Media Platforms

CCHD maintains accounts on third-party websites such as popular social media channels, in order to better communicate and interact with residents of Clinton County. We encourage and welcome comments on our social media pages. However, CCHD does not agree with or endorse every comment that individuals post on our pages. Our goal is to share accurate, science-based, and local information with as many individuals as possible and our policy is to accept the majority of comments made to our profile. We have an important interest in assuring the accuracy and consistency of information associated with our social media accounts. We also respect the First Amendment to the U.S. Constitution, the rights outlined in our state constitution, and the right to freedom of speech. CCHD has terms and conditions to establish guidelines for the public's use of our social media accounts that balance all these values. Please see '*Social Media Terms and Conditions for Users*' for additional information.

Changes to Terms of Use and Privacy Policy Agreement

CCHD reserves the right to update this Privacy Policy from time to time without notification. You are advised to review this Privacy Policy periodically for any changes.



“Persons who have any physical mobility or other needs, call the telephone number above to arrange for accommodations”

Social Media Terms and Conditions for Users

PURPOSE.

Because many of our citizens and other stakeholders utilize social media for news and communications, we have developed our own social media accounts, which help us to inform the public about our work and mission.

We have an important interest in assuring the accuracy and consistency of information associated with our social media accounts. We also respect the First Amendment to the U.S. Constitution, the rights outlined in our state constitution, and the right to freedom of speech. These terms and conditions establish guidelines for the public's use of our social media accounts that balance all these values.

DEFINITIONS

1. "Social media" means content (text, images, audio, links, or video) created or shared by us and communicated on our online accounts. The platforms on which we have created these accounts allow sharing, commenting, and other engagement. Examples of social media accounts we may use are Facebook, X, Instagram, YouTube, and Blogger.
2. "Comments" include any content (text, images, audio, links, or video) posted to one of our social media accounts by a user.
3. "User" means a member of the public who views or interacts with one or more of our social media accounts.

GENERAL GUIDELINES

1. These terms and conditions apply to all of CCHD's social media accounts. Where possible, a link to these terms and conditions will be made available as a hyperlink or posted as text somewhere on our social media accounts.
2. Our social media accounts are not monitored 24/7 and no one should utilize our social media accounts to seek emergency services. Anyone in need of emergency help should call 9-1-1.
3. We do not guarantee we will respond to comments or messages sent on our social media accounts.

EXPECTATIONS

We believe that honest, civil, and productive discussions provide the best environment for citizens to understand the work of their government and participate in constructive engagement. Users should consider that our social media accounts may be viewed by children and other impressionable people. Please avoid profanity, personal attacks, bullying, or use of incorrect information.

CONTENT MODERATION

1. **Limited Public Forum.** Our social media accounts are created and maintained as limited public forums under federal case law pertaining to the First Amendment to the U.S Constitution. We invite members of the public to view and, where possible, provide comments or other engagements on our social media accounts. However, the law permits us to hide and/or delete comments that are not protected speech under the First Amendment and relevant federal case law. We will not hide or delete comments solely because such comments are critical of our organization, its officials, or its employees.
2. **Prohibited Content.** Relevant First Amendment case law permits us to hide or delete certain comments on our social media accounts. The following comments may be hidden or deleted:
 - a. Comments directly advocating violence or illegal activity.
 - b. Comments containing direct criminal threats as defined by local, state, or federal law.



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- c. Comments containing obscenity, which is defined as sexually explicit and/or pornographic content that is patently offensive, appeals to prurient interest, and lacks serious literary, artistic, political, or scientific value.
 - d. Comments that directly promote or advocate for our organization to illegally discriminate based on race, age, religion, gender, national origin, disability, sexual orientation, veteran status, or any other legally protected class if such comments violate local, state, or federal law.
 - e. Comments containing links to malware and/or malicious content that affects the normal functioning of a computer system, server, app, or browser.
 - f. Duplicate comments posted repeatedly within a short period of time.
 - g. Comments containing actual defamation against a person, either as determined by a court or comments that are patently defamatory by easily discovered facts. When a public figure is the target, the poster must act with actual malice for the comment to be defamatory.
 - h. Comments that contain images or other content that violate the intellectual property or copyright rights of someone else, if the owner of that property notifies us that the property was included in a comment on our social media account(s).
 - i. Comments that contain a hyperlink to any website other than those we control. This will be done without regard to the viewpoint of the comment containing such a link or the content of the site to which the link redirects.
3. **Blocking or Banning a User.** When we determine that a user has violated these terms and conditions we may block or ban the offending user from the social media account where the violations occurred.

Questions

If you have questions regarding our terms of use or privacy policy, please contact our Privacy Officer:

Jeffrey Sisson, Privacy Officer
Clinton County Health Department
133 Margaret Street
Plattsburgh, NY 12901
Phone: (518) 565-4840
Fax: (518) 565-4717

[HIPAA Privacy](#)

5/7/26



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